

Amend Rab 101.01 (k), (l), and (v), effective 11/1/07 (document #9016), to read as follows:

(k) "Certified general appraiser" means, "certified general appraiser" as defined in RSA 310-B:2 VIII namely " a New Hampshire state certified appraiser who develops and communicates real estate appraisals and who holds a valid certificate or license issued for general real estate appraising under the provisions of this chapter."

~~(k) "Certified general real estate appraiser" as used in RSA 310 B:6, I(d) means an appraiser who has met the:~~

- ~~(1) Educational requirements set forth in Rab 302.08(b) or (c), and (g) (k);~~
- ~~(2) Experience requirements set forth in Rab 302.03(d) (g); and~~
- ~~(3) Examination requirements set forth in Rab 303.01 Rab 303.03.~~

(l) "Certified residential appraiser" means, "certified residential appraiser" as defined in RSA 310-B:2 VIII namely " a New Hampshire state certified appraiser who develops and communicates real estate appraisals and who holds a valid certificate or license issued for residential real estate appraising under the provisions of this chapter."

~~(l) "Certified residential real estate appraiser" as used in RSA 310 B:6, I(c) means an appraiser who has met the:~~

- ~~(1) Educational requirements set forth in Rab 302.08(b) or (c), (f), and (h) (k);~~
- ~~(2) Experience requirements set forth in Rab 302.03(b), (c), and (e) (g); and~~
- ~~(3) Examination requirements set forth in Rab 303.01 Rab 303.03.~~

(v) "Licensed residential appraiser" means, "licensed residential appraiser" as defined in RSA 310-B:2 VIII namely " a New Hampshire state licensed appraiser who develops and communicates real estate appraisals and who holds a valid license issued for residential real estate appraising under the provisions of this chapter."

~~(v) "Licensed residential real estate appraiser" as described in RSA 310 B:6, I(b) means an appraiser who has met the:~~

- ~~(1) Educational requirements set forth in Rab 302.08(b) or (c), (e), and (h) (k);~~
- ~~(2) Experience requirements set forth in Rab 302.03(a), (c), and (e) (g); and~~
- ~~(3) Examination requirements set forth in Rab 303.01 Rab 303.03.~~

Amend Rab 102.02 (d) and (e), effective 11/1/07 (document #9016), to read as follows:

Rab 102.02 Duties of the Board.

(d) The board investigates and acts upon all written ~~grievances and~~ complaints and prescribes disciplinary action as required per RSA 541-A, RSA 310-B and these rules.

(e) The board appoints a board member to act as ~~grievance~~ **complaint** officer. The ~~grievance~~ **complaint** officer serves in such capacity until he or she resigns as the ~~grievance~~ **complaint** officer or until the board appoints a new ~~grievance~~ **complaint** officer. The ~~complaint~~ **complaint** officer investigates, or assigns an investigator to investigate, ~~grievances~~ **complaints** and attempts to resolve them without the need for a formal hearing. The ~~grievance~~ **complaint** officer does not participate as a fact-finder in deciding any issues that remain unresolved and are the subject of a hearing.